



OFIS BLONG OMBUDSMAN  
BUREAU DU MEDIATEUR  
OFFICE OF THE OMBUDSMAN

NAMBA 18 ANNUAL RIPOOT

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## TOKTOK BLONG OMBUDSMAN

Mi present-em 2015 Ombudsman Annual General Report i kam long Palamen folem Konstityusen Atikol 63(5) mo Ombudsman Act [CAP.252] seksen 35(1).

Trifala bigfala wok we Ombudsman Ofis i bin tek part long hem long yia 2015 hem i include-em wok ya –

- (1) blong Vanuatu Law Commission tufala Issue Paper about review blong ol 'governing' law blong Ombudsman;
- (2) Tek part long 'consultation process' blong tokbaut review blong ol governing law blong Ombudsman long Disemba 2015 we VLC i ranem;
- (3) Mekem Special Preliminary Report concern-em bribery case blong 19 former Memba blong Palamen.

Hae poen blong wok blong Ombudsman Ofis long yia 2015 se namba blong staff blong Ofis hem i gohed blong gro igo antap from nyu apoinmen blong Senior Language Rights Officer.

Lo poen blong wok blong Ofis long 2015 se tufala senior staff, Principal Corporate Services Officer mo Principal Investigator General Complaints Investigation tufala i risain long Ombudsman Ofis we I putum bigfala hol bakefen long progress blong staff recruitment.

Nomata long olgeta staff muvmen ya, Ofis hem i gohed blong karem aot olgeta wok mo responsabiliti blong hem.

  
Ombudsman  
Kalkot Mataskelele



## INTRODAKSEN

Toktok blong 'former' Secretary General blong United Nation (Kofi Annan) we i stap long foret blong 'United Nations Convention Against Corruption' (UNCAC) long 2003 i talem olsem:

" 'Corruption' hemi wan sick we i denjeres tumas mo i stap go olbaut be yumi no save luk, mo rabis effect blong hem i fulap long ol society.

'Corruption'

- o hem i haid mo i damajem demokrasi mo rul blong 'law',
- o hem i brekem 'human rights',
- o hem i pleleple long 'economic market',
- o hem i brekbrekem gudfala laif mo security blong pipol,
- o mo hem i openen rod blong 'organized crime, terrorism' mo nara criminal tingting blong oli gro i kam antap blong spolem 'security' blong laif blong pipol.

Corruption i wan nogud samting we yumi fainem long evri kantri – long ol bigfala kantri mo ol smolsmol kantri, long ol rij kantri mo ol pua kantri – be rabis 'effect' blong 'corruption' i spolem moa ol kantri we oli stap kam antap yet."

'Corruption' i spolem bigwan-moa ol pua pipol from hem i yusumap stret mane blong developmen mo i tekemaut pawa blong Gavman blong givim basic services i go long pipol, i minim se 'corruption' i sapotem 'inequality' mo 'injustice' mo i mekem nara kantri oli frait blong givim 'foreign aid' mo 'investment'.

'Corruption' hem i wan key poin we i stopem economy i nosave kasem stret mak blong hem, long semtaem 'corruption' i putum bigfala blok long kantri we oli wandem stopem 'poverty' mo bildimap developmen."

## 2.0.0 MANDATE BLONG OMBUDSMAN OFIS

### 2.0.1 Corporate Overview

#### 2.0.2 Vision

Blong helpem mo e./ncourage-em wok blong ol Gavman 'agency' mo lida ol i 'effective', i 'efficient, mo i 'fair' folem la .,w blong Ripablik blong Vanuatu.

#### 2.0.3 Mission

Blong liftemap gudfala administresen, 'efficient governance' mo 'responsible leadership' insaid Gavman, mo blong protectem wei blong yusum ol official lanwis blong helpem pipo /.,I blong Ripablik blong Vanuatu.

#### 2.0.4 Values

Professional & Personal Integrity'

Punctuality & Efficiency'

Confidentiality'

Yu 'accessible' long evri part blong komyuniti, i gat 'transparency' mo 'accountability' from aksen mo disisen we yu tekem

#### 2.0.5 Objectives

Stretem olgeta complaints long gudfala wei mo long kwik taem mo 'reduce-em' ol 'backlog cases' we oli ova 3 yia kasem 5 yia finis;

Liftemap 'monitoring' mo 'enforcement' blong 'multilingualism'.

Stanemap wan 'effective outreach program' blong bildimap wan gud 'working relationship' wetem ol Gavman 'agency', NGO mo jenerol pablik.

Liftemap 'management' blong 'human, physical' mo 'financial resources' blong Ombudsman Ofis.

#### 2.0.6 'Mandate'

Ombudsman Ofis i gat legal 'mandate' blong mekem olgeta wok ya:

#### 2.0.7 Liftemap Gudfala Administresen

Namba wan bigfala wok blong Ombudsman hem i blong investigateitem olgeta komplek we ol i agensem ol "public servants, public authorities" mo ol "ministerial departments". Be Ombudsman i no mas investigateitem "President of the Republic, the Judicial Service Commission, the Supreme Court and other judicial bodies". 'Mandate' ya i stap long Konstityusen Atikol 62 (2).

#### 2.0.8 Protektem Trifala Ofisol Lanwis

Namba tu bigfala wok blong Ombudsman hem i blong mekem sua se 'administration' blong Ripablik blong Vanuatu hem i yusum trifala ofisol lanwis blong Vanuatu , hemya Bislama, Fransis mo Inglis, long stret fasin we Konstityusen Atikol 64(1) hem i talem aut.

Atikol 64(1) mo (2) lo Konstityusen long Fransis lanwis i talem olsem:

"64. Droits linguistiques

- 1) Tout citoyen de Vanuatu peut obtenir, dans celle des langues officielles qu'il pratique, les services qu'il est en droit d'attendre de l'administration de la République.
- 2) Si un citoyen estime que le paragraphe 1) n'a pas été respecté, il peut adresser une plainte au Médiateur, qui enquêtera conformément aux dispositions des articles 62 et 63."

Atikol 64(1) mo (2) lo Konstityusen long Inglis lanwis i talem olsem:

**"64. Right of a citizen to services in own language**

- 1) A citizen of Vanuatu may obtain, in the official language that he uses, the services which he may rightfully expect from the administration of the Republic of Vanuatu.
- 2) Where a citizen considers that there has been a breach of subarticle (1) he may make a complaint to the Ombudsman who shall conduct an enquiry in accordance with Articles 62 and 63."

**2.0.9 Liftemap Gudfala Lidasip**

Namba tri bigfala wok blong Omdudsman hem i blong investigeitem ol komplem we i kam antap long Leadership Code (Konstityusen japta 10) mo Leadership Code Act [CAP.240].

Leadership Code Act seksen 34 lo Inglis lanwis i talem olsem:

**"34. Role of Ombudsman"**

The Ombudsman must investigate and report on the conduct of a leader (other than the President):

- (a) If the Ombudsman receives a complaint from a person that a leader has breached this Code; or
- (b) If the Ombudsman has formed the view on reasonable grounds that a leader may have breached this Code."

Leadership Code Act seksen 34 lo Franis lanwisil talem olsem:

**"34. Rôle du Médiateur"**

Le Médiateur doit mener une enquête et établir un rapport sur la conduite d'une haute autorité (exception faite du Président de la République):

- a) s'il reçoit une plainte selon laquelle une haute autorité a enfreint le present Code; ou
- b) s'il est fondé à croire qu'une haute autorité a pu enfreindre le présent Code."

### **3.0.0 CARCASSES BRIBERY CASE**

#### **3.0.1 Sotfala History**

Long 29 October 2014, Mr Moana Carcasses Kalosil wetem help blong sam narafala pipol oli depositim wan Westpac Bank Cheque blong amount blo Vt 35,000,000 vatu iko lo personal account blo hem long ANZ Bank akaon number 794864. Between 30 October mo 07 November 2014, MP Kalosil emi instructem ANZ Bank blong transferem money long ANZ account blong hem ia igo long personal accounts blong eighteen members blong Parliament. Name blong olgeta MPs ia mo money we oli transferem I olsem: Serge Vohor VT1,000,000, Prasad Anold VT 1,000,000, Moli Kalvao VT 1,000,000, Amos John VT 1,000,000, Nevu Hosea VT 1,000,000, Telukluk Barthelemy VT 1,000,000, Kalsakau Steven VT 1,000,000, Chabod Jean Yves VT 1,001,500, Harry Sebastien VT 1,001,500, Nari Tony VT 1,001,500, Samsen Samson VT 1,001,500, Edourd Silas VT 1,000,000, Tapangararua Willy Jimmy VT 999,500 mo Bonn Robert VT 1,000,000.

#### **3.0.2 Rod blong 'Bribery' Mane**

Mr Moana Carcasses Kalosil emi leader blong wan Political party we oli collem Green Confederation Party mo semtaem emi member blong Port Vila Constituency mo emi leader blong Opposition. Ol payment we emi mekem igo long ol nara MPs ia emi blong preparem olgeta from 2016 General Elections. However, payment ia oli mekem nomo afta we ikat wan propose vote blong 'no confidence' long gavman we Joe Natuman emi leadim olsem Prime Minister long 2014. I kat saspisen se payment ia emi blong Parliamentary support blong motion ia.

#### **3.0.3 Investigeisen blong Police**

Taem Joe Natuman emi bin Prime Minister long 2013, emi launchem wan complaint igo long Police Force agensem MP Moana Carcasses se Moana emi bribem eighteen members blong Parliament blong oli outem hem long position we emi holem through long wan vote blong no confidence. According long Police report, findings I showem se wan amount blong Vt 35 million I transfer igo long ANZ account blong Moana Carcasses mo I transfer igo long account blong ol eighteen member blong Parliament we emi wan form blong bribery. Police emi layem charges agensem Moana Carcasses wetem ol 18 MPs ia mo Kot I faenem oli guilty mo sentensem olgeta igo long prison blong 3 to 7 years.

#### **3.0.4 Investigeisen blong Ombudsman**

Ofis blong Ombudsman through long Director blong Leadership Code Investigations wetem team blong hem oli conductem wan enquiry under Article 62 mo 63 blong Constitution iko long bribery blong eighteen MPs follem breach blong Leadership Code mo Penal Code Act.

Enquiry ia i start olsem wan Own Initiative enquiry according long Article 62 (1)(c) blong Constitution long 17 November 2014. Prime Minister long taem ia Joe Natuman, hem tu imekem wan formal written complaint folem Article 62 (1)(b) blong Constitution I kam long office blong ombudsman long 11 February 2015 long side blong breaches blong Leadership Code agensem ol MPs ia.

Articles 66 kasem 68 long Constitution mo Leadership Code Act No. 2 blong 1998 emi apply long Honorable Moana Carcasses Kalosil (MP) olsem president blong Green Confederation, member

blong Parliament blong Port Vila Constituency, leader blong Opposition mo emi wan man we article 67 blong Constitution emi apply long hem.

Long sem taem ol 18 Honorable MPs blong Parliament ia Samson Samsen, Arnold Prasad, Marcelino Pipite, Jean Yves Chabod, Paul Telukluk, Tony Nari, Steven Kalsakau, Pascal Iauko, Aka Sebastien Harry, Kalfau Moli, Hosea Nevu, Tony Wright, John Amos Vacher, Rialuth Serge Vohor, Thomas Laken, Jonas James, Silas Yatan, Willy Jimmy Tapangararua mo Robert Bohn olketa tu Articles 66 kasem 68 long Constitution mo Leadership Code Act No. 2 blong 1998 emi apply long olgeta

### **3.0.5 Magistrate Court – Preliminary Hearing**

Magistrate Court I must conductem wan preliminary hearing olsem we istap long Section 143 kasem 146 blong Criminal Procedure Code, CAP 136. Purpose blong hearing ia emi blong finem aot weta I kat wan keis “prima facie” akensem Moana Carcasses mo 13 narafala MPs. Afta long opinion blong Magistrate Court, bae emi save transferem case iko long Supreme Court blong lukluk long hem.

### **3.0.6 Supreme Court - Criminal Case No. of 2015**

Supreme Court blong Vanuatu I finem Deputy Prime Minister Moana Carcasses Kalosil mo thirteen narafala MPs oli guilty long charges blong bribery taem oli sherem Vt 35 million vatu ia. I kat 15 politicians oli fesem charges anda long Penal Code Act. Wan MP nomo we Court I faenem hem ino guilty emi MP Robert Bohn. Long taem blong court hearing Moana Carcasses emi talem se payment we emi givim emi blong development loan. Justice Mary Sey ino acceptem toktok ia mo talem se ol payments ia oli givim long wan way we ino stret mo i influencem ol MPs long capacity blong olgeta olsem ol public officials.

Conviction blong ol MPs ia oli sentensem olgeta olsem: Moana Carcasses Kalosil 4 years, Marcellino Pipite 3 years, Serge Vohor 3 years, Paul Telukluk 3 years, Tony Nari 3.5 years, Tony Wright 3 years, Thomas Lakan 3 years, Sebastien Harry 3 years, Jonas James 3 years, John Amos 3 years, Steven Kalsakau 3 years, Silas Yatan 3 years, Arnold Prasad 3 years, Jean Yve Chabot 3 years, Willie Jimmy 20 manis I suspend from emi plead guilty.

### **3.0.7 Supreme Court - Constitutional Petition No. 5 of 2015**

Long Constitutional application ol applicants oli look from 4 declarations olsem:

1. Wan declaration concernem constitutional rights blong olgeta folem Articles 5(1)(d), 5(1)(h), 6(1), 6(2), 16(1) mo 47(1) blong Constitution emi infringed or i no brekem wan law.
2. Declarem se Article 62 (4) ino brekem wan law.
3. Wan declaration se section 21 blong Leadership Code Act (CAP 240) emi unconstitutional mo I blokem raet blong ol applicants olsem ol citizen under article 5(1)(d), 5(1)(h), 5(1)(j), 5(1)(k) blong Constitution.
4. Wan declaration se section 21 blong Leadership Code Act (CAP 240) emi unconstitutional from emi restrictim raet blong ol applicants blong oli borrowem money long narafala man or company we ino recognized olsem wan Lending institution. Ol applicants oli claim se fundamental raets blong olgeta under long Articles 5(1)(d), 5(1)(h), 5(1)(j) and 5(1)(k) blong Constitution emi no stret. I semak we claim blong olgeta under long article 62(4) blong



Constitution emi no stret we Ombudsman emi denaem olgeta "wan chance blong oli reply long komplem agensem olgeta".

Issue 1 long case ia lukluk istap se whether section 21 blong Leadership Code Act ikat wan failure long hem we igo agensem fundamental rights mo freedoms blong ol applicants ia under Article 5 (1) (k) blong Constitution. Wan I save talem se once fundamental rights mo freedoms ia I recognize long Article 5 (1) ino limited long any way mo I save kasem wan certain limitation nomo.

Taem Court istap discussem issue ia emi refer igo long cases olsem *Matadeen-v-Pointu* (1999) 1 ac 97 at 107, Supreme Court Reference No.1 of 1978, PNGLR 160, *Thibaudeau v Canada* (1995)2 SCR 27 mo *Bohn v- Republic of Vanuatu* (2013) VSUC 42. Ol cases ia we oli refer long hem antap, even though I luk se raets blong olgeta I kat, court I mekem ruling se olgeta oli no folem ol circumstances blong case. Court I rule se issue No. 1 ansa blong hem " NO" se raet blong ol applicants ia ino brekem wan law.

Issue No. 2 ikat discussion se whether I kat wan wrong long Article 62 (4) blong Constitution long preparation blong Ombudsman Special Preliminary Report. Long ol evidence we I provided igo long court, Court I faenem se igat wan serious wrong long requirement blong section 20 (3), 21 (4) mo (5) blong Ombudsman Act we oli fail blong givim ol applicants wan chance blong reply long complaint we igo agensem olgeta under long Leadership Code Act before Ombudsman emi mekem findings mo recommendations we istap long Special Preliminary report we isendem igo long Public Prosecutor. Court I declarem se ikat wrong long mandatory provisions blong section 20 (3) mo section 21 (4) mo (5) blong Ombudsman Act.

Issue No. 3 mo final issue, Court emi mas decide sapos section 21 blong Leadership Code Act [CAP 240] emi unconstitutional long side se law emi valid or ino clear mo sapos emi breakem article (5) (1) (d) blong Constitution. Afta we Court I lukluk long section 21 emi disagree wetem ol applicant se section 21 emi unconstitutional from emi no clear. Long conclusion, Court emi mekem reference igo long case blong Ombudsman –v-Batick [2001]VUSC we I talem olsem "*The purpose of the Leadership Code and the Ombudsman Act are, among other things to prevent corruption in "high places" and the crippling effects it has on the economic and social system of the country*". Purpose blong Leadership Code mo Ombudsman Act tufala istap wetem sam narafala blong preventem corruption long "high places" mo ol samting we istap affectem economic mo social system blong country ia.

### 3.0.8 Court of Appeal – Criminal Appeal

Basis blong ol appeals long olgeta 14 MPs we oli convicted lo bribery claim ia se money emi involve be emi no wan bribe. Emi wan loan. John Malcom, lawyer blong former Deputy PM Moana Carcasses italem long court se money we client blong hem I pem igo long narafala 13 MPs ia emi wan loan mo tinktink istap se bae oli usum long ol constituencies blong olgeta. Malcome I givim evidence long side blong Robert Bohn se Robert emi usum money ia blo ol aid projects. Money ia emi blong buildim ol water catchment, wan classroom mo wan aid post long constituency blong hem. Malcom I refer to long evidence blong Hosea Nevu se emi usum

money ia blong pem wan truck blong tourism project blong community blong Santo. Ol four (4) judges ia oli talem long Malcolm se ol witness long previous trial oli talem se money ia emi blong removum government blong former Prime Minister Joe Natuman mo putum Moana Carcasses Kalosil olsem Prime Minister.

### 3.0.9 Supreme Court – Invocation blong Sections 40 & 41 blong LCA

Long matter ia Public Prosecutor emi mekem wan application blong section 41 mo 42 blong Leadership Code Act [CAP 240] blong invokem folem ol convictions blong 15 defendants ia blong

ol offences under long Penal Code Act [CAP 135]. Lukluk back long ol applications ia, wan question nomo blong oli considerem emi whether ol breaches ia oli serious enough blong oli

mekem wan order blong dismissim ol defendants ia long office under section 41 blong Leadership Code Act. Court emi refer long Court of Appeal decision we I talem olsem:

***“it must be repeated that bribery is a serious crime. The bribing of members of Parliament strikes at the heart of democracy and good government, debasing the decision making processes of Vanuatu’s Parliament so that it is not reliable, predictable, or fair. Worst a practice of bribes weakens the trust of the public in government, and damages the rule of law”.***

Oli must repeatem se bribery emi wan serious crime. Blong bribem ol members blong Parliament emi olsem oli strikem heart blong democracy mo good blong government, degradem decision making process blong Vanuatu Parliament blong emi no reliable, predictable or fair. Emi wan worst practice blong bribery we emi weakenem trust blong government mo I damagem rule blong law.

Court I dismissim every defendants ia long office mo I disqualifyem olgeta blong stanap long election or blong oli appointed olsem wan leader long wan period blong ten (10) years.

## 4.0.0 OFFICE ADMINISTRATION

### 4.0.1 Corporate mo Business Plan

Ofis blong Ombudsman long 2015 emi developem wan 2015 Corporate/Business Plan.

Purpose blong develop plan olsem I blong gaedem ofis ia blong kasem or achievim ol goals blong hem. Corporate plan emi setem “Visen” mo “Misen” statement blong Ombudsman Ofis (See on page x above) mo stetem rol, strakja mo ol objektives blong hem.

#### 4.0.2 Budget 2015

Ofis blong Ombudsman I bin risivim wan budget blong Vt 36,503,195.

2015 Budget	Allocated	Spent	Unspent	Overspent
Payroll	VT 25,873,615	Vt 25,359,028	VT 514,587	0
Operation	VT 10,629,580	VT 10,629,375	VT 205	0

Figure 1: MBC Budget allocation blo yia 2015

Long year ia 2015 Ofis igat 14 Staff member evriwan be i no kauntem Ombudsman.

- Ol niu fala staff we ofis I rekrutim olgeta I kat: Senior Language Rights Officer (Post No. 0919) mo emi startem wok long 8 June 2015.
- During long year ia, ikat tu (2) senior ofisa we tufala I resign lo work mo go wok lo nara organization.

#### 4.0.4 Trainings

- Long yia ia sam staff oli attendem ol trainings mo workshops. Figure 3 emi shoem Darekta blong General Complaints mo Investigations we emi bin attendem Australian Public sector Anti-Corruption (APSAC) conference long Australia. Conference ia Pacific Ombudsman Alliance (POA) nao emi fundem mo I tekem tuketa faev (5) Pacific aelan kaontris includim Federated States of Micronesia (FSM), Samoa, Tonga, Vanuatu mo PNG.



Figure 2: Mrs Velma W Karabani (faswan lo lef) wetem ol nara paticipants

- During lo yia ia tu i gat wan placement officer we I kam long ofis blong Australian Commonwealth office mo emi kam attach lo ofis ia. Emi kam blong helpem ofis Administration blo organisem electronic filing blong ol documents blo ofis.

#### 4.0.4 Investigation

Insaet long ofis blong Ombudsman, ikat tu (2) section we I dil wetem ol komplem. Fes wan, ikat section blong Leadership Code we ilukaotem ol komplem we I ko akensem ol leaders we oli brekem Leadership Code mo tu ol komplem we iko akensem administration blong gavman long use blong trifala lanwis, English, Bislama mo Fransis folem Constitution. Namba tu section emi section blong General Maladministration we I lukluk long komplem agensem nokut fasin blong wok long gavman mo gavman agency we I brekem Konstitusen mo Ombudsman Loa.

#### 4.0.5 Type blong komplem

Ol komplem we Ofis istap investigeitem oltaem hemi:

- (a) Komplem blong nogud fasin blong wok blong kavman o wan ejensi blong kavman (General Maladministration),
- (b) Brekem Loa blong Lidadip Kod (Lidaship Kod), mo
- (c) Yus blong trifala lanwis olsem we Konstitusen i talem (Language raet).

Seksen 18(1) blong Ombudsman Akt nao i givim paoa long Ombudsman blong i disaed blong mekem investigeisen long wan komplem o nogat.

Long 2015, Ofis hem i risivim 36 niu komplem evriwan. I gat 23 blong nogud fasin blong wok (maladministration), 10 blong brekem loa blong Lidasip Kod, mo 3 long said blong ol ofisel lanwis (language rights)..

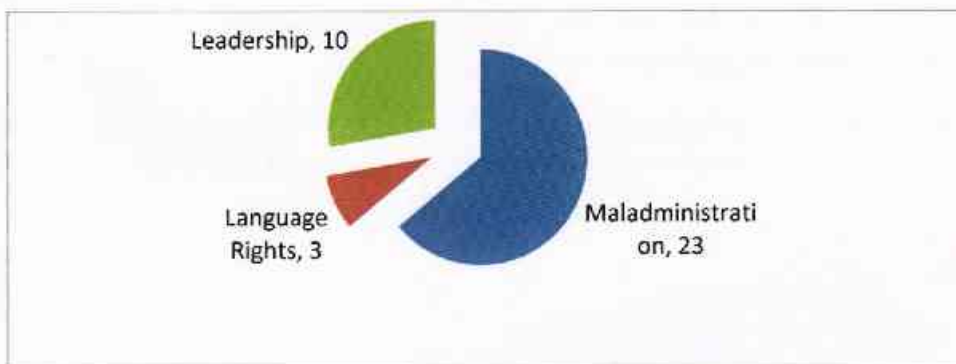


Figure 3: Ol trifala kaen komplem we ofis i stap risivim mo investigeitem

#### 4.0.6 Method blong Complaint

Folem fasin we Ombudsman istap wok folem, I gat seven (7) kaen wei we ol man mo woman isave komplem I kam long ofis. Ombudsman I risivim komplem tru long leta, own tingting blong hem, telefon, ofis visit (taem pablik I kam lo ofis), recivim emel mo long wei we ofis i mekem visit long ol eghensi o taem I conductem wan awareness.

Figure 4 andanit ia I soem hao nao ol man mo woman i aksesem sevis blong Ombudsman long 2015.

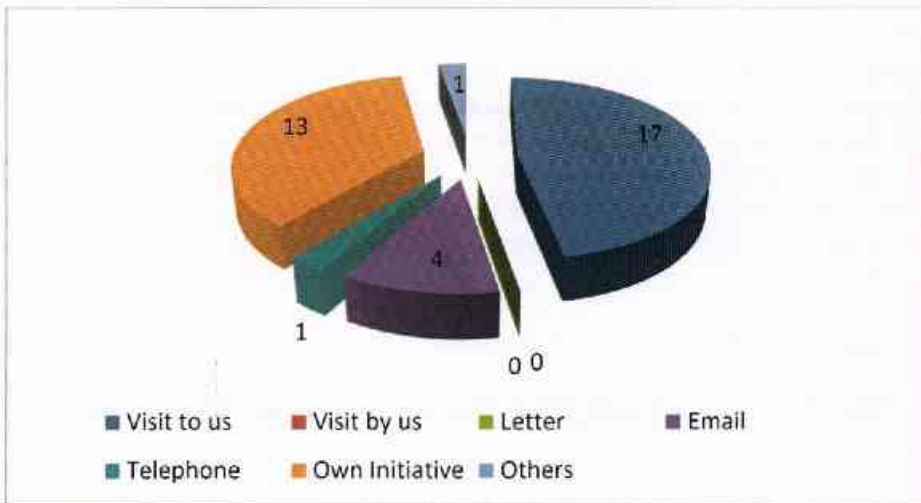


Figure 4: Fasin blong putum komplem i kam long ofis.

#### 4.0.7 Type blong Complainant Hu nao i save putum wan komplem

Folem Atikol 62(1), eni man mo woman I save mekem komplem I kam long Ombudsman sapos hemi no glad long wan wok blong Kavman o wan decision we Kavman o wan ejensi I tekem, we I afektem hem. Evri komplem we I kam long Ombudsman I pass tru long sem scrining proses nomo blong asessem wanem kaen loa nao I involvem komplem ia, mo hao nao bae ol investigeisen i go hed long hem.

Figure 5 bilow, i soem ol kaen pipol we istap lodgem komplem wetem Ombudsman. Long 2015, fulap moa Private Person I lodgem komplem.

Ol sevis we Ombudsman I provaedem hemi fri nomo long pablik. Lokesen blong ofis long centre blong taon i help bigwan long saed blong provaedem access long sevis blong Ombudsman.

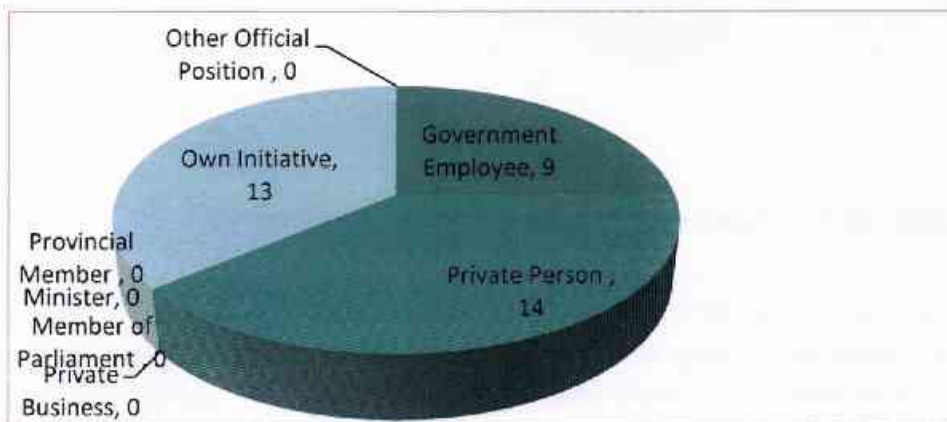


Figure 5: Fasin blo putum komplem I kam lo ofis

#### 4.0.8 I gat 'Jurisdiction' or inogat 'Jurisdiction'

Fig 6 i soem se bigfala namba blong ol komplem we i kam long Ombudsman, hemi kat paoa blo lukluk long hem or nokat. I gat smol namba nomo we hemi disaet blong no lukluk long hem.

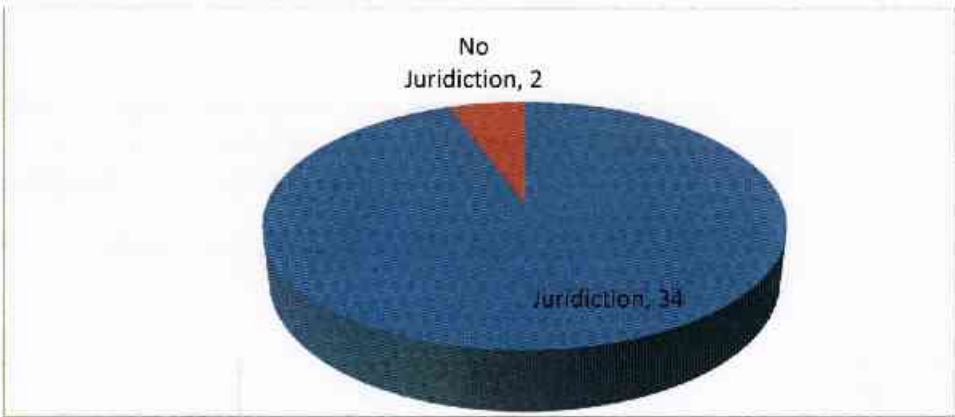


Figure 6: I kat jurisdiction or power blo investigeit or nogat

**4.0.9 Complaint folem ol provins**

Figure 7 daon long pej ia hemi soem namba blong ol komplem we Ofis i stap risivim long wanwan provins long Vanuatu. From Ombudsman ofis i stap nomo long tufala provins ia SHEFA (Vila) mo SANMA (Luganville), tufala provins ia nomo i gat ol namba blong ol komplem we i kam long Ombudsman. Be hemia i no stopem eni man o woman long nara provins i save putum eni komplem i kam thru long Ombudsman Ofis long Luganville o Vila.

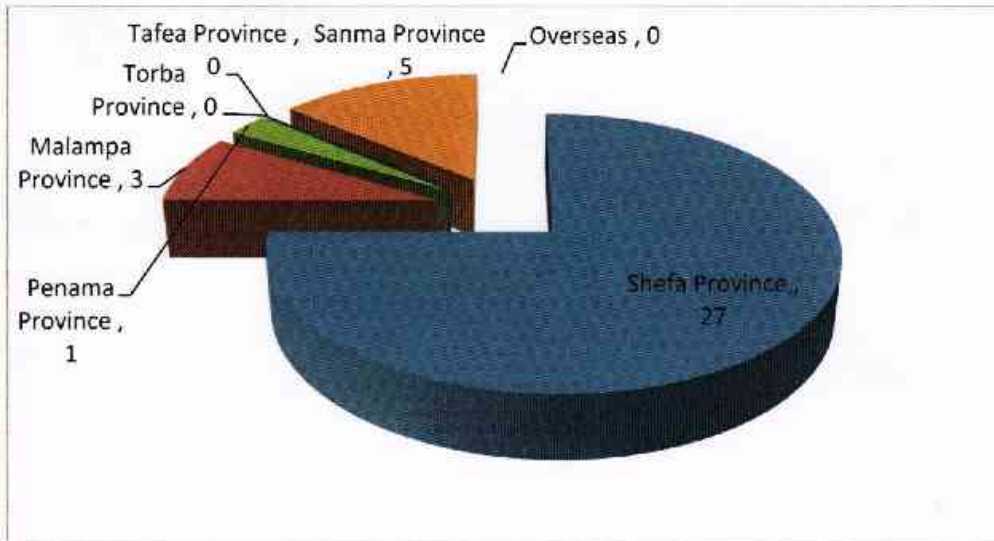


Figure 7: Namba blong komplem we Ofis i risivim long ol provins.

## 5.0.0 CONCLUSION

'Role' mo 'function' blong Ombudsman hem i blong mekem investigeisen folem 'mandate' we i stap insaid 'governing law' blong Ombudsman (Konstityusen japta 9 Part II, Ombudsman Act [CAP.252] mo Leadership Code Act [CAP.240]) mo insaid long nara law blong Ripablik.

Wok blong Ombudsman hem i blong mekem sua se i nogat 'injustice' mo i nogat 'corruption' insaid long 'administration' blong Ripablik blong Vanuatu.

Tabu Tok blong God long Exodus 23:8 hem i talem olsem:

***"Mo yu no mas tekem wan 'bribe' from 'bribe' i mekem man we i wais i no save lukluk stret, mo i mekem totktok blong stret man i tantanem olbaut."***

Bribery Case blong 2015 i soemaut klia long pipol blong Vanuatu se 'governing law' blong Ombudsman, Ombudsman Ofis mo legal system blong Ripablik blong Vanuatu hem i gat tut, mo sipos yumi pleiplei long law blong Ripablik, bambae law i save kakai yumi mo spolem laif blong yumi bakegen.

En blong 2015 Annual Report

*of*

Kalkot Mataskelekele  
OMBUDSMAN

